

CARE Program, & BHBH Implementation Update

October 19, 2023

1:00 pm to 2:15 pm PT



**Ilana Rub,
BHBH Section
Chief, DHCS
Moderator**

Speakers:

- » Anne Hadreas, Judicial Council
- » Ashley Love, DHCS
- » Rachel Johnson-Yates, HMA
- » Anthony Federico, HMA

Today we'll discuss:

CARE Act implementation, development and models.
CARE Program implementation and role of housing
CARE Program and BHBH Intersection Points

Agenda

- » Welcome and Introduction, Ilana Rub, DHCS, moderator (10 min)
- » CARE Act Implementation, Anne Hadreas, Judicial Council (15 min)
- » Ashley Love, DHCS (5 min)
- » Care Program and Housing – Intersections Points, Rachel Johnson-Yates, Anthony Federico, (20-25 min)
- » Q and A, Discussion and Closing (20 min)



CARE Act Implementation

The Court Perspective

Anne Hadreas

Senior Consultant
Judicial Council



CARE Act

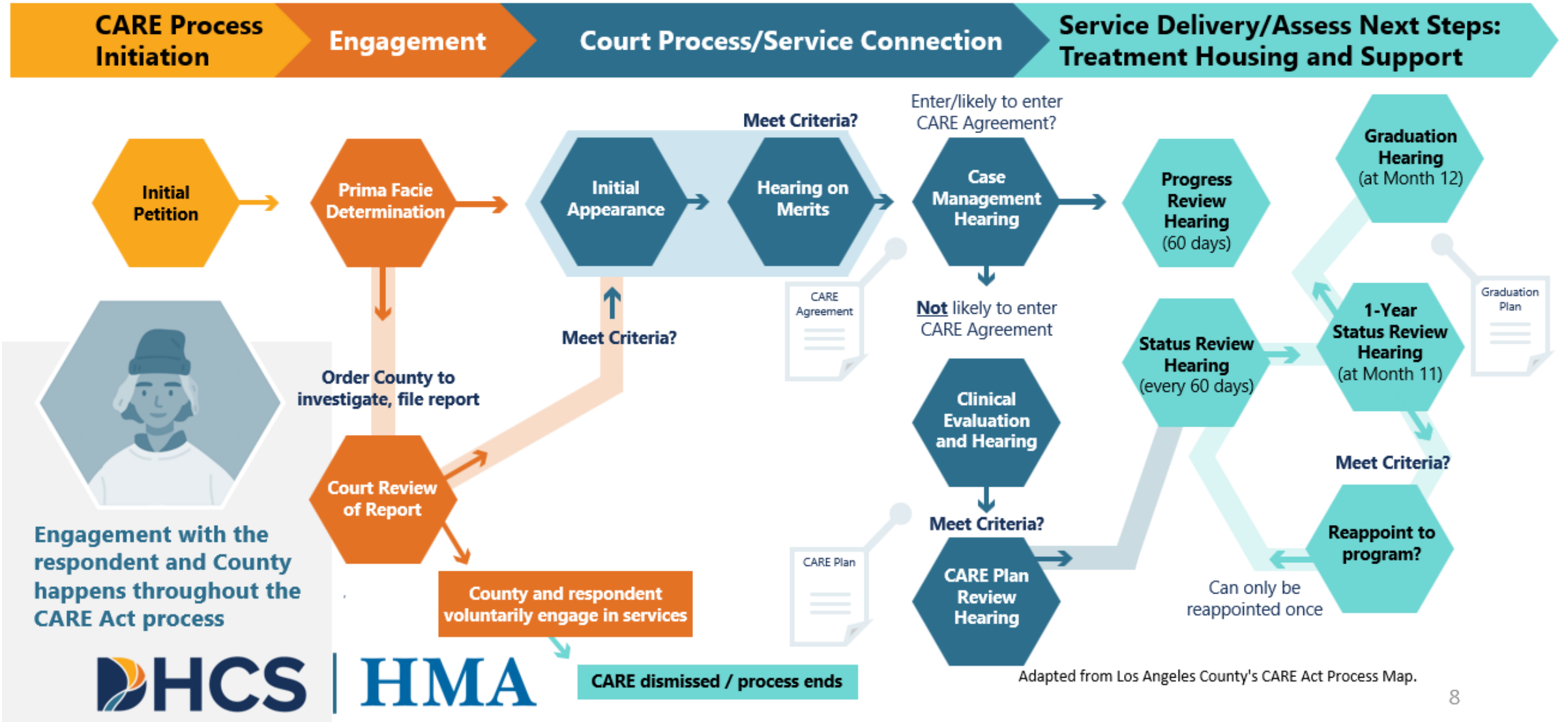
Judicial Council Roles and Responsibilities

- » Commitment to interagency communication and coordinated planning at state and local levels
- » Assist courts in local CARE implementation
- » Statewide rules, forms, legal information, training and consultation
- » Judicial education
- » Court data collection plan
- » Legal representation grants
- » Self-Help legal information, assistance, and tools for parties

Role of the Court

“In all CARE Act proceedings, the judicial officer shall control the proceedings during the hearings with a view to the expeditious and effective ascertainment of the jurisdictional facts and the ascertainment of all information relative to the present condition and future welfare of the respondent. Except when there is a contested issue of fact or law, the proceedings shall be conducted in an informal nonadversarial atmosphere with a view to obtaining the maximum cooperation of the respondent, all persons interested in the respondent’s welfare, and all other parties, with any provisions that the court may make for the disposition and care of the respondent.” Welf. & Inst. Code section 5977.4(a)

What Does the Court Process Look Like?



Petition Packet Requirements

Papers to be filed – Rule 7.2221(a), WIC Section 5975

The petition packet shall include:

- Form CARE-100 Petition; and
- Form CARE-101 Mental Health Declaration; **or**
- Evidence described in Section 5975(d)(2).

Note: *Information for Petitioners* (form CARE-050-INFO) instructs petitioners on how to fill out petition form.

CONFIDENTIAL CARE-100

ATTORNEY OR PETITIONER WITHOUT ATTORNEY		STATE BAR NUMBER	FOR COURT USE ONLY
NAME:			
FIRM NAME:			
STREET ADDRESS:			
CITY:		STATE:	ZIP CODE:
TELEPHONE NO.:		FAX NO.:	
BIRTH ADDRESS:			
ATTORNEY FOR (name):			
SUPERIOR COURT OF CALIFORNIA, COUNTY OF			
STREET ADDRESS:			
MAILING ADDRESS:			
CITY AND ZIP CODE:			
BRANCH NAME:			
CARE ACT PROCEEDINGS FOR (name):		RESPONDENT	CASE NUMBER:
PETITION TO COMMENCE CARE ACT PROCEEDINGS			

For information on completing this form, see Information for Petitioners—About the CARE Act (form CARE-050-INFO).

CONFIDENTIAL CARE-101

ATTORNEY OR PARTY WITHOUT ATTORNEY		STATE BAR NUMBER	FOR COURT USE ONLY
NAME:			
FIRM NAME:			
STREET ADDRESS:			
CITY:		STATE:	ZIP CODE:
TELEPHONE NO.:		FAX NO.:	
BIRTH ADDRESS:			
ATTORNEY FOR (name):			
SUPERIOR COURT OF CALIFORNIA, COUNTY OF			
STREET ADDRESS:			
MAILING ADDRESS:			
CITY AND ZIP CODE:			
BRANCH NAME:			
CARE ACT PROCEEDINGS FOR (name):		RESPONDENT	CASE NUMBER:
MENTAL HEALTH DECLARATION—CARE ACT PROCEEDINGS			
TO LICENSED BEHAVIORAL HEALTH PROFESSIONAL			
This form will be used to help the court determine whether respondent meets the diagnostic criteria for CARE Act proceedings.			
GENERAL INFORMATION			
1. Decedant's name:			
2. Office address, telephone number, and email address:			
3. License status (complete either a or b):			
a. <input type="checkbox"/> I am a licensed behavioral health professional and conducting the examination described on this form is within the scope of my license. I have a valid California license as a (check one):			
(1) <input type="checkbox"/> physician.			
(2) <input type="checkbox"/> psychologist.			
(3) <input type="checkbox"/> clinical social worker.			
(4) <input type="checkbox"/> marriage and family therapist.			
(5) <input type="checkbox"/> professional clinical counselor.			
b. <input type="checkbox"/> I have been granted a waiver of licensure by the State Department of Health Care Services under Welfare and Institutions Code section 5751.2 because (check one):			
(1) <input type="checkbox"/> I am employed as a <input type="checkbox"/> psychologist <input type="checkbox"/> clinical social worker continuing my employment in the same class as of January 1, 1976, in the same program or facility.			
(2) <input type="checkbox"/> I am registered with the licensing board of the State Department of Health Care Services for the purpose of acquiring the experience required for licensure and employed or under contract to provide mental health services as a (check one):			
(a) <input type="checkbox"/> clinical social worker.			
(b) <input type="checkbox"/> marriage and family therapist.			
(c) <input type="checkbox"/> professional clinical counselor.			
(3) <input type="checkbox"/> I am employed or under contract to provide mental health services as a psychologist who is gaining experience required for licensure.			

Form Adopted for Mandatory Use
Judicial Council of California
CARE-101 (New September 1, 2025)

PETITION TO COMMENCE CARE ACT PROCEEDINGS

Page 1 of 4
Welfare & Institutions Code
§§ 5751, 5752, 5753, 5757
www.courts.ca.gov

CARE ACT

Helping a person with a severe mental illness

This guide has information about

- The CARE Act
- Other options to help someone with a severe mental illness
- Help at Self-Help Centers with CARE Act forms



Explore options to help someone with a severe mental illness

Get information about different ways to help someone and where they can get support.

The CARE Act

Get information about what the CARE Act is, what is required, and how to start the CARE process.

Visit a Self-Help Center

Each court has a Self-Help Center where you can get free legal help with court forms and answers to legal questions about CARE Act proceedings. The Self-Help Centers can help you with filling out CARE Act forms.

Was this helpful?

Respondents' Rights

Rights of Respondent – WIC § 5976 and 5976.5

- Be informed of the proceedings
- Receive notice of each hearing
- Be present and personally participate at each hearing
- Be represented by counsel at all stages of the proceedings, regardless of ability to pay
- Receive a copy of the petition
- Receive a copy of the court-ordered evaluation and report
- Have a supporter be present with them and assist them
- Present evidence
- Call witnesses
- Cross-examine witnesses
- Appeal decisions
- Have an interpreter, if necessary
- Keep confidential all evaluations, reports, documents, and filings submitted to the court for CARE Act proceedings.

13 forms available at

<https://www.courts.ca.gov>

Forms marked with the asterisk ("*") are adopted for mandatory use by all courts.

CARE-050-INFO

Information for Petitioners—About the CARE Act
Effective: September 1, 2023

See form info

Download



汉语

한국어

español

Tiếng Việt

CARE-060-INFO *

Information for Respondents—About the CARE Act
Effective: September 1, 2023

See form info

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Tiếng Việt

CARE-100 *

Petition to Commence CARE Act Proceedings
Effective: September 1, 2023

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CARE-101 *

Mental Health Declaration—CARE Act Proceedings
Effective: September 1, 2023

See form info

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Tiếng Việt

CARE-105 *

Order for CARE Act Report
Effective: September 1, 2023

See form info

Download

CARE-106 *

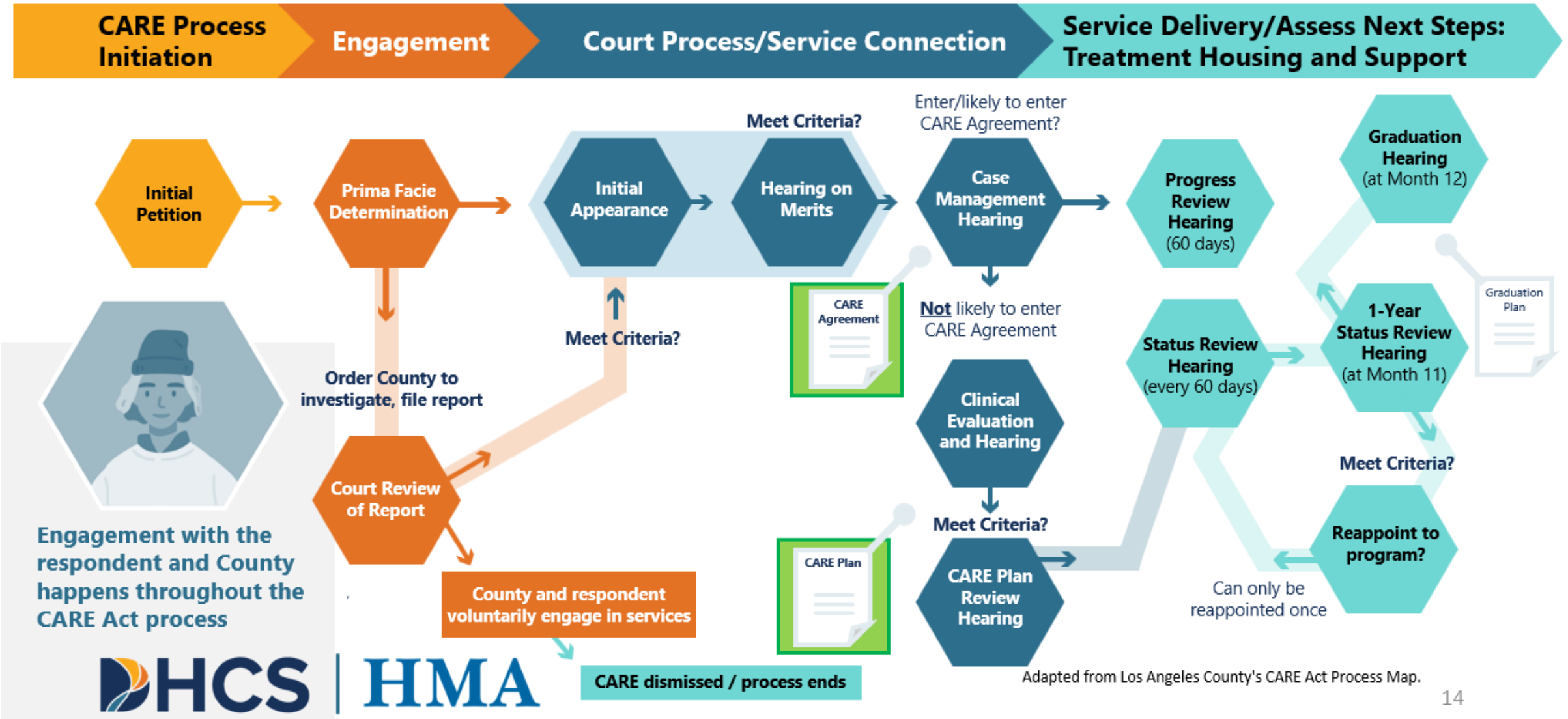
Notice of Order for CARE Act Report
Effective: September 1, 2023

See form info

Download

County	CARE Act Court Locations		CARE Act Court Days
	Where Petitions Are Filed	Where Hearings Are Heard	
Glenn	<p>Orland Courthouse 821 East South St., Orland, CA 95963</p> <p>Temporary Willows Courthouse 123 South Murdock St., Willows, CA 95988</p>	<p>Orland Courthouse 821 East South St., Orland, CA</p>	First Thursday of the Month
Orange	<p>Central Justice Center 700 W Civic Center Dr., Santa Ana, CA 92701</p> <p>Costa Mesa Justice Complex 3390 Harbor Blvd., Costa Mesa, CA 92626</p> <p>Harbor Justice Center 4601 Jamboree Rd., Newport Beach, CA 92660</p> <p>North Justice Center 1275 N Berkeley Ave., Fullerton, CA 92832</p> <p>West Justice Center 8141 13th St., Westminster, CA 92683</p>	<p>Central Justice Center 700 W Civic Center Dr., Santa Ana, CA</p>	Tuesdays
Riverside	<p>All Court Locations</p>	<p>Riverside Historic Courthouse 4050 Main St., Riverside, CA</p>	Monday - Friday
San Diego	<p>Central Courthouse <u>1100 Union St., San Diego, CA 92101</u></p> <p>East County <u>250 East Main St., El Cajon, CA 92020</u></p> <p>North County <u>325 South Melrose Dr., Vista, CA 92081</u></p> <p>South County Division 500 Third Ave., Chula Vista, CA 91910</p>	<p>Central Courthouse 1100 Union St., San Diego, CA</p> <p>Remote appearances are available.</p>	Wednesdays and Thursdays
San Francisco	<p>Civic Center Courthouse 400 McAllister St., San Francisco, CA 94102</p>	<p>Polk Street Annex 575 Polk St., San Francisco, CA</p>	Mondays
Stanislaus	<p>Main Courthouse (Family Law Clerk's Office) 1114 I St., Modesto, CA 95354</p>	<p>Main Courthouse 800 11th St., Modesto, CA</p>	Mondays
Tuolumne	<p>Tuolumne County Superior Court 12855 Justice Center Dr., Sonora, CA 95370</p>	<p>Tuolumne County Superior Court 12855 Justice Center Dr., Sonora, CA</p>	Fridays

What Does the Court Process Look Like?



How the CARE Act Addresses Housing

What is the Court's Role in Addressing Housing Needs?



Court

- » May issue orders necessary to support the client/respondent, including **prioritization** for services and supports
 - May include **prioritization** of enumerated housing programs, subject to applicable laws and available funding.
(WIC 5977.1(d)(2))



Local, State, and Federal Housing Programs

- » The CARE Plan may include any local, state, or federal housing programs. (WIC 5982(a)(3))
- » Behavioral Health Bridge Housing, in particular, prioritizes CARE clients/respondents.
(WIC 5982(b))

Potential questions for the court to ask regarding the housing plan:

- » What are the housing goals of the respondent?

For those respondents offered housing:

- » How did you select this housing setting for the respondent?
- » Is this an interim or permanent housing settings? Licensed or unlicensed?
- » What kind of clinical and nonclinical services are available on site (e.g. social workers, peer support, case management)?
- » Will medication support be provided?
- » Is this site proximate to any key resources/community for the respondent?

Resources

Judicial Council Contact Info and Resource Links

Legal Support Contact

Care Act E-mail:

care.act@jud.ca.gov


Resource Links

Adult Civil Mental Health:

<https://www.courts.ca.gov/48654.htm>

CARE Self-Help Guide:

<https://selfhelp.courts.ca.gov/care-act>



The screenshot shows a web browser window displaying the California Courts website. The address bar shows the URL [courts.ca.gov/48654.htm](https://www.courts.ca.gov/48654.htm). The page title is "Adult Civil Mental Health". The navigation menu includes "Courts", "Self-Help", "Forms & Rules", "Opinions", "Programs", "Policy & Administration", and "News & Reference". The "Programs" menu is expanded, showing "Families and Children", "Mental Health", and "Adult Civil Mental Health". The "Adult Civil Mental Health" page content includes a "Print" link, a description of the page's purpose, and a section titled "CARE Act" with a banner for "Community Assistance, Recovery, and Empowerment Act".



Behavioral Health Role in CARE Program

Ashley Love
Chief, CARE Court
Section
Medi-Cal Behavioral
Health Policy Division



CARE Act and Housing – Intersection Points

Presenters



**RACHEL JOHNSON-YATES, MA,
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Senior Consultant
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ANTHONY FEDERICO, MA, MPA

Senior Consultant
Health Management Associates

Agenda review

Housing & The CARE Act

BHBH Initiatives in Cohort 1 Counties

Housing & The CARE Act

How the CARE Act Addresses Housing

Why is Housing Essential to the CARE Act?



- » Maintaining stability and staying connected to treatment is difficult when unhoused
- » Clients/Respondents participating in the CARE Process will need a diverse range of housing options, including:
 - Clinically enhanced interim or bridge housing
 - Licensed adult and senior care facilities
 - Supportive housing
 - Housing with family and friends

Housing First Continuum



Housing First



Bridge/Interim Housing



Rapid Rehousing



Permanent Supportive Housing

Supporting Housing Stability for Persons with SMI

Remember to:

- » Partner with Housing Navigation services
- » Use your outreach & engagement strategies
- » Pair with *flexible*, supportive services as housing preferences vary
- » Use trauma-informed, person-centered practices
- » Be responsive; use motivational interviewing to support a harm reduction approach

Practical Considerations



Bridge/Interim Housing

- » Mindfulness of the transition to the next housing resource
- » Begin planning right away for transition to stable housing upon exit from bridge housing



Rapid Rehousing

- » Critical to connect the client with appropriate services and income supports including employment services to support housing stability after rental subsidy ends



Permanent Supportive Housing

- » Ensure wraparound supports, including onsite or in-home supports, to promote housing stability

Agencies Involved with Funding, Oversight, and Regulation

CA Interagency Council on Homelessness

CA Department of Social Services (CDSS)

CA Department of Health Care Services (DHCS)

Governor's Office of Emergency Services

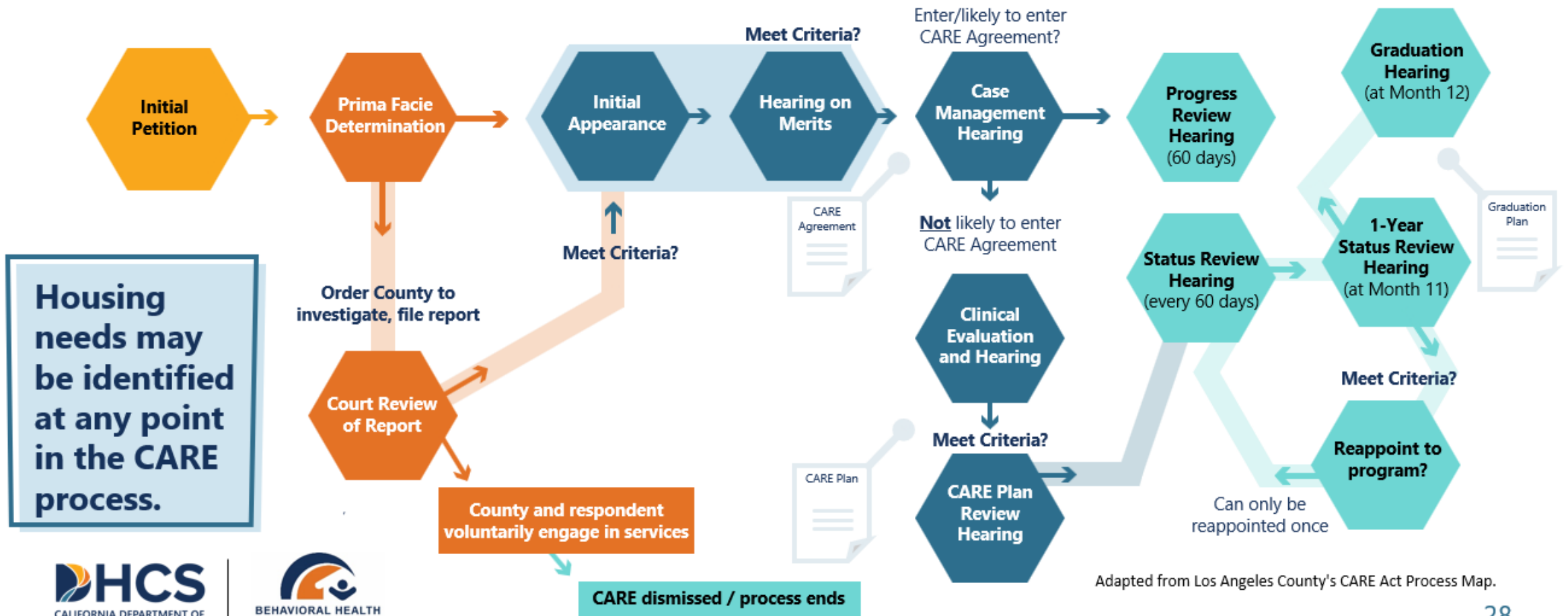
CA Department of Housing and Community Development

U.S. Department of Housing and Urban Development

CA Department of Veterans Affairs (CalVet) and U.S. Department of Veterans Affairs (VA)

Managed Care Plans (MCPs) via CalAIM

What Does the Court Process Look Like?



Adapted from Los Angeles County's CARE Act Process Map.

What is in a CARE Agreement/Plan?



Additional Considerations:

- » **All** CARE participants are prioritized for BHBH.
- » CARE plans explicitly can order prioritization. The court can approve prioritization in CARE agreements.
- » Services subject to funding and federal/state laws.
- » Other Medi-Cal services, may be suggested (not ordered) by the courts.
- » Both client/respondent and BH Agency will both be expected to comply.

For more information, visit the [2022 California Welfare and Institutions Code](#).

Housing/Supports: CARE Agreement vs. Plan

CARE Agreement/Plan

CARE
Agreement/
Plan

» Similarities:

- May have similar **housing & community supports elements**
- That are **individualized** to support the client in **accessing** community-based services and supports
- Both outline housing and community services that **supports recovery, stabilization and preparation for graduation** from CARE

» Differences:

- Voluntary engagement in services with the CARE agreement **may** include ongoing court oversight
- Services outlined in the CARE plan **will** include ongoing court oversight

For more information, visit the [2022 California Welfare and Institutions Code](#).

Housing in the CARE Process

A participant's housing needs may be identified at any point in the CARE process, including:

- » Outreach and engagement activities before or/after Prima Facie (initial) determination
 - While engaging/assessing the participant
- » To inform the county report/initial hearing
- » To inform the clinical evaluation and hearing
- » During the development of the C
- » Any other point during the CARE
 - E.g., visits with the BH Agency, housing
- » When circumstances change





**Who supports
CARE respondents
on the path to
housing?**

» The process in each county is different, and various parties may engage with the housing system to get an individual housed:

- County Behavioral Health Staff (e.g., case manager)
- Other Case Manager/Outreach Worker (e.g., Community Supports Housing Navigator)
- A Volunteer Supporter (with permission/consent by the participant)
- Court Staff (e.g., respondent's counsel)
- Other Provider
- The participant
- Family member

Best Practices for Promoting Housing Stability



For more information, visit the [SAMHSA Evidence-Based Resource Guide Series](#).

The “CARE Team”

- » The CARE process is designed to offer comprehensive, integrated support for its participants
- » Participants will often have many parties – making up the “CARE Team” - working together to support them, including:
 - Behavioral Health Providers
 - Case Managers
 - Community Supports
 - Volunteer Supporters
 - Housing Providers
 - The participant’s counsel
- » Care coordination across the team is key in promoting the client’s stability



Prioritizing CARE Participants

- » CARE participants have demonstrated an urgent need for comprehensive, stabilizing services, such as housing.
- » The CARE Act Statute States, "Individuals who are CARE process participants shall be prioritized for any appropriate bridge housing funded by the Behavioral Health Bridge Housing program."
 - County Courts will expect that housing providers follow this statute



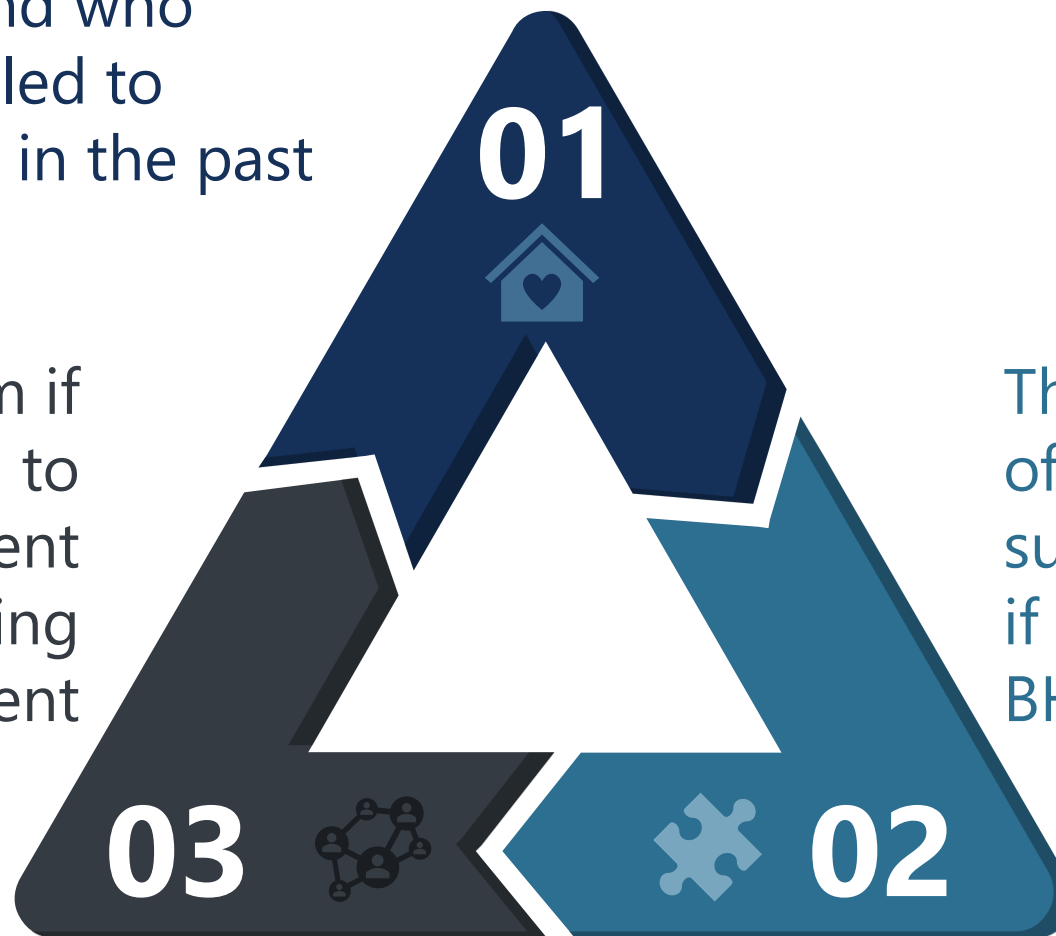
What is the Housing Provider's Role?

- » Stable housing is critical to the ongoing stability of the participant
- » Prioritize CARE clients
- » If possible, the housing provider should:
 - Create a procedure to identify whether new applicants are CARE participants
 - Connect with a member of the CARE team at the beginning of the participant's housing placement
 - Please refer to your county's CARE court processes to determine who best to contact
 - Maintain communication with CARE team to avoid duplication of effort
 - Be available for progress updates
- » It is important to ensure that all CARE participants are moving toward a permanent housing placement that meets their needs and preferences

Considerations

BHBH is designed to serve individuals who have many complex needs and who have likely struggled to maintain housing in the past

Connect with CARE team if participant is struggling to maintain housing placement or leaves housing placement



The CARE team is in place to offer comprehensive supports to its participants if they are struggling in their BHBH placement

CARE Act Resources

- » CARE Act 201: The Client's Journey Through the CARE Act
 - [Slides and notes](#)
 - [Training Video](#)
- » CARE Act 202: The CARE Agreement & CARE Plan
 - [Slides and notes](#)
 - [Training Video](#)
- » Practical Approaches to Housing for the CARE Act
 - [Slides and notes](#)
 - [Training Video](#)
- » [The CARE Process Flow to Treatment, Housing, and Support Brief](#)

BHBH Initiatives in Cohort 1 Counties

- » A "deep dive" on four counties from Cohort 1
- » Provides diverse examples of initiatives and strategies at the intersection of CARE and BHBH

Cohort 1 Examples

Orange County



» Updates

- BHBH grant to fund 130 new bridge housing beds rolled-out in FY23-4 in partnership with 6 providers; will serve approx. 1,560 individuals annually
- Primary goal: Provide housing navigation to assist clients in securing permanent housing
- Providers have experience with Bridge Housing, Housing Navigation, and the BHBH population
- BHBH programs will include move-in/move-out assistance (e.g., security and utility deposits, moving expenses, application fees) to help clients transition into the program and then graduate to permanent housing; also, landlord incentives
- BHBH grant will also fund board and care patches.

» Challenges

- Provider capacity, scarcity of available inventory, and cost of bringing new housing online

Cohort 1 Examples

Tuolumne County



» Updates:

- BHBH initiatives include:
 1. Acquire a site for a short/mid-term supportive housing program
 2. Launch a housing navigation program already in development
 3. Cover patch rates for board and care and housing deposits for CARE Act respondents
- A dedicated county FTE will liaise, coordinate, and share information among BH and CARE Act partners; conduct joint case conferences with care team members from various systems
- Government, business, community and tribal partners are already convening regarding homelessness-related initiatives and will be leveraged for implementation of BHBH and CARE Act
- Includes a homelessness Lived-Experience Advisory Board

» Challenges

- Scarcity of appropriate property for acquisition, property procurement process, and community push-back

Cohort 1 Examples

Los Angeles County



» Updates

- Will issue a solicitation for Bridge Housing ('Interim Housing', locally) upon execution of agreement with TPA (# programs and beds TBD)
- Services to include housing navigation, move-in assistance (includes furnishings and home mods), rental assistance, and supportive services
- Also using BHBH to launch an enhanced model of care within existing Recovery Bridge Housing program, and providing implementation funds
- Coordinating among various DMH-managed resources to prioritize interim housing, PSH and residential care for the CARE Act respondents as appropriate

» Challenges

- Anticipated challenge re the BHBH program timeline of one year from award to development of beds

Cohort 1 Examples

San Diego County



» Updates

- Dedicating 100% of BHBH grant to Board and Care patches
- BHS working with housing and service providers to identify a broad range of options for CARE respondents
- Planning efforts around housing options include City and County departments and CoC
- BHS pursuing additional opportunities to expand shelter/housing capacity

» Challenges

- Concern re clinically appropriate services in existing housing resources
- Overall housing scarcity is a limiting factor

Questions?

CARE-Act.org | info@CARE-Act.org





Questions?

Behavioral Health Bridge Housing Resource Library

The screenshot shows the website's header with the logo on the left and a navigation menu on the right. The main content area features a dark blue banner with the word "Resources" in white. Below this is a section titled "Search the Library" with a paragraph of introductory text and a search input field. The "Featured Resources" section displays three resource cards: "Reimagining Interim Housing", "ACTION PLAN for Preventing and Ending Homelessness in California", and "Whole-Person Care for People Experiencing Homelessness and Opioid Use Disorder: Toolkit Part 2".

BEHAVIORAL HEALTH Bridge Housing

Home | [I'm Seeking Help](#) | [County Behavioral Health Agencies](#) | [Tribes/Tribal Entities](#) | [Resources](#) | [News](#) | [Contact Us](#)

Resources

Search the Library

This library contains documents that may be useful to counties and/or Tribal entities as they design and implement behavioral health bridge housing. The search function allows you to search by keyword and resource type. Although BHBH staff has reviewed all resources for relevance to behavioral health bridge housing and to categorize them by topic, please note that external links and resources may not fully reflect the views of DHCS or AHP.

Search Keyword Here..

Featured Resources

- Reimagining Interim Housing**
Stages and Action Areas for Transforming Approaches to Sheltering People Experiencing Homelessness
December 2022
- ACTION PLAN**
for Preventing and Ending Homelessness in California
- Whole-Person Care for People Experiencing Homelessness and Opioid Use Disorder: Toolkit Part 2**
MAY 2022

Thank you